

# **Investor Day**

Toshio Morita Group Co-COO

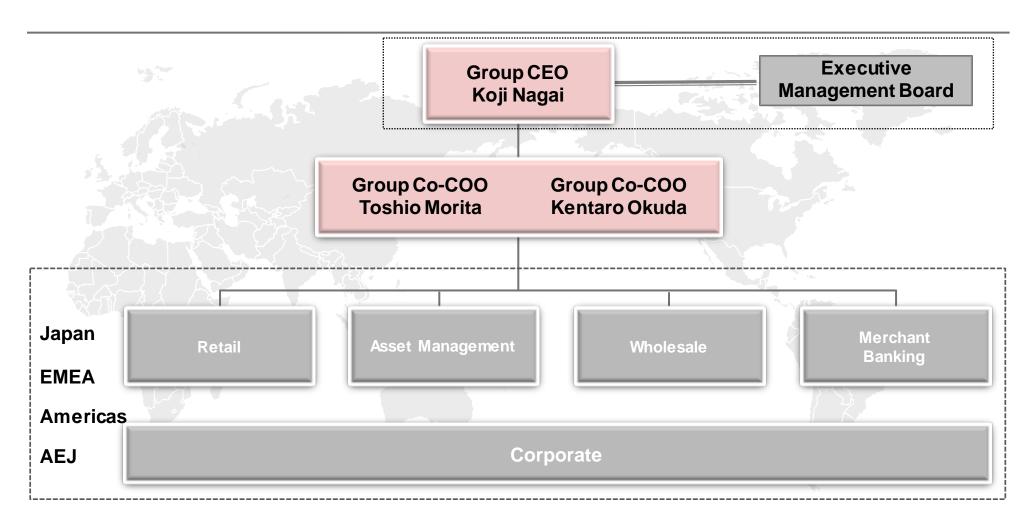
Kentaro Okuda Group Co-COO Nomura Holdings, Inc.

May 28, 2018

# New management structure with two Co-COOs from April 2018



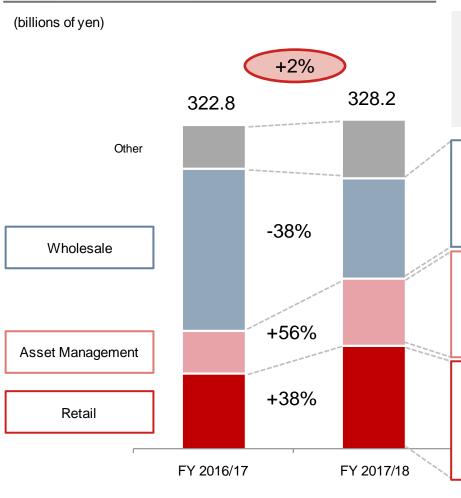
Strengthen governance and support quick and seamless decision-making





# Resilient performance in Retail and Asset Management

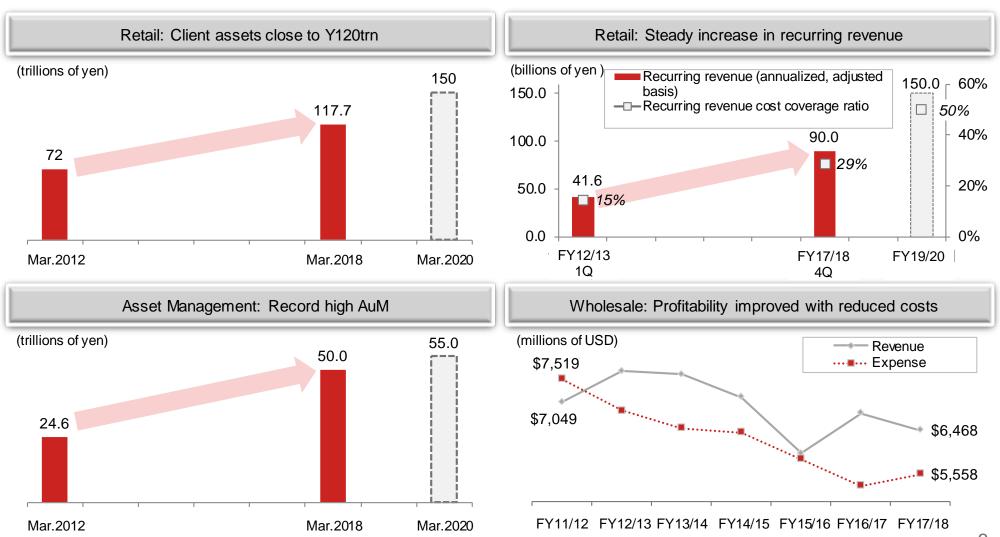
#### FY2017/18 full-year income before income taxes



- Group income before income taxes up YoY
  - Contributions from Retail and Asset Management
  - Segment Other income improved
- Equities and Investment Banking revenues stronger, but Fixed Income slowed due to low volatility and subdued client activity
- Business momentum improved towards 4Q
- Continued inflows and market factors lifted AuM to a record high
- American Century Investments related gains contributed to best yearly pretax income since FY2001/02
- Turnaround in investor sentiment as market conditions improved; pretax income recovered backed by strong performance in stocks and investment trusts
- 4Q annualized recurring revenue reached Y90bn
- Net increase items remain a challenge

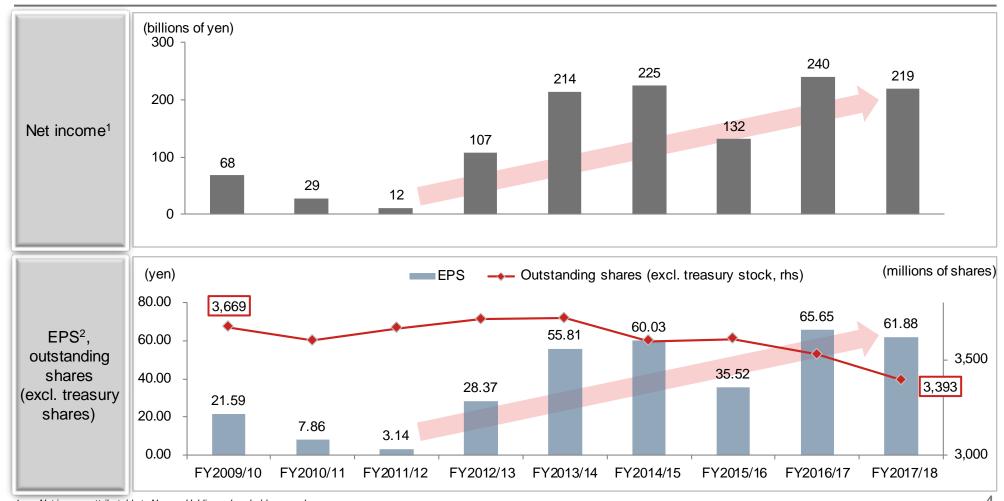


# Ongoing efforts to achieve key KPIs



# Improved profitability and consistent share buybacks drove EPS growth



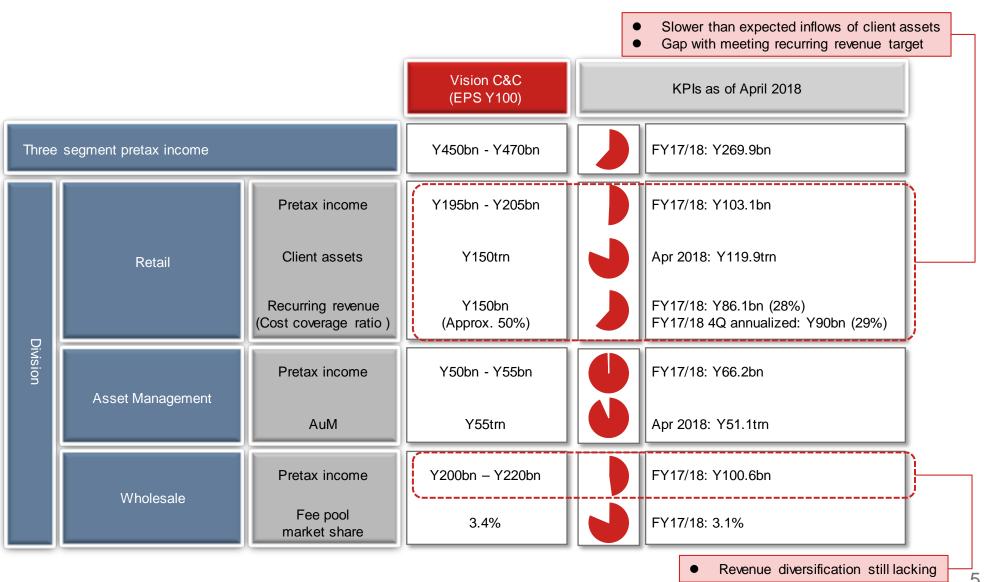


<sup>1.</sup> Net income attributable to Nomura Holdings shareholders per share

<sup>2.</sup> Diluted net income attributable to Nomura Holdings shareholders per share

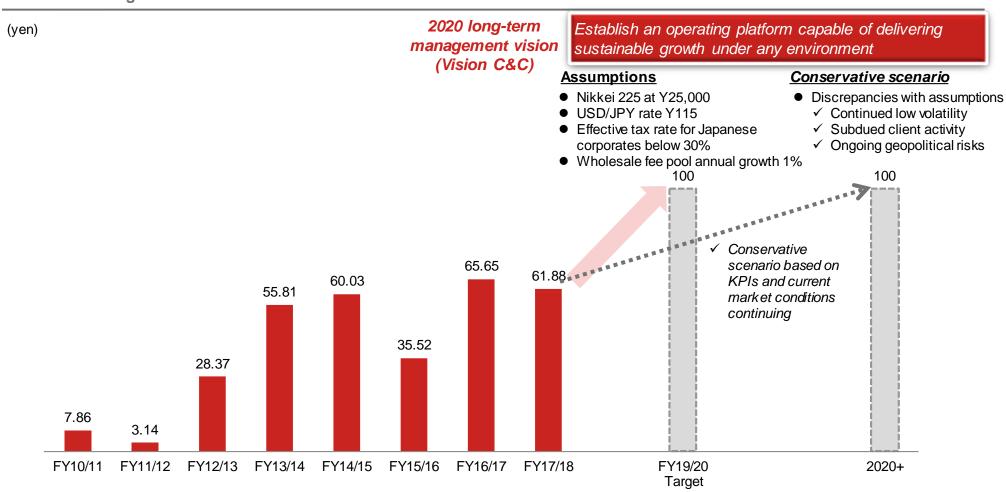


# KPIs to achieve FY2019/20 long-term management vision



# **EPS target of Y100 remains unchanged**

#### EPS<sup>1</sup> and future growth



. Diluted net income per share attributable to Nomura Holdings shareholders



## Challenges to sustainable growth and countermeasures

#### External environment/ structural change

#### Challenges for Nomura

#### Wholesale

Asset Management

- Shrinking fee pools
- New regulations such as MiFID-II
- Grow fee pool share
- Enhance profitability of international business
- Secure new revenue sources

#### Retail

- Declining birth rate and aging population
- Shift in financial assets from regional areas to cities
- Diverse client needs

- Continued asset outflows from senior client segment
- Mismatch between client needs and allocation of management resources

#### Common

- Rapid advancement of digitalization
- Emergence of new business opportunities and market
- Lower margins in intermediary business

- Al and FinTech initiatives
- Tap into new markets
- Stringent cost control
- Limits of self-sufficiency

#### Countermeasures

- ✓ Strengthen GM and IB collaboration (implement new structure)
- ✓ Selectively strengthen IB in the US
- ✓ Boost cross-border business
- ✓ Change channel framework
- ✓ Reallocate management resources based on client needs
- ✓ Leverage group functions

- ✓ Reinforce digital strategy
- ✓ Develop business in China
- ✓ Merchant Banking business
- ✓ Sale of non-core assets; reallocate management resources
- ✓ Tie-ups with external partners (LINE, etc.)



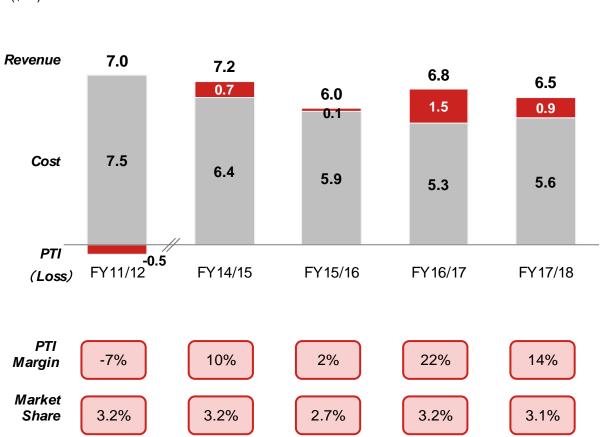
**Strategy of Wholesale** 



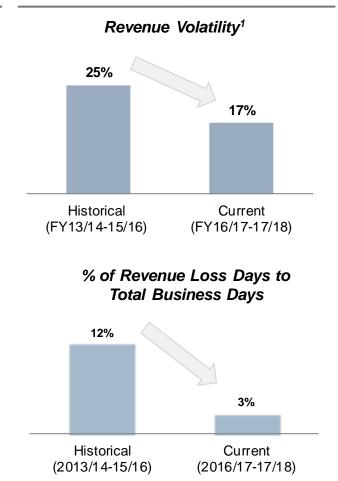
# Wholesale: Making progress in improving profitability

# Profitability improved by lower costs

(\$bn)



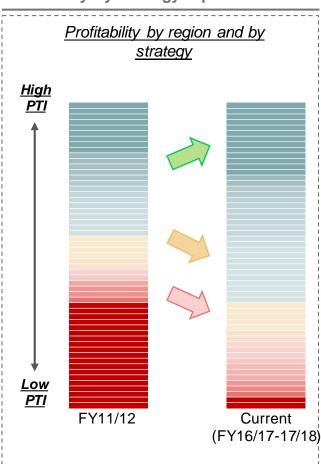
#### **Robust Wholesale Risk Discipline**



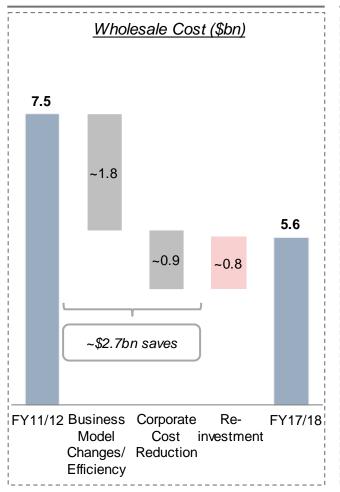


# **Wholesale: Drivers of Progress**

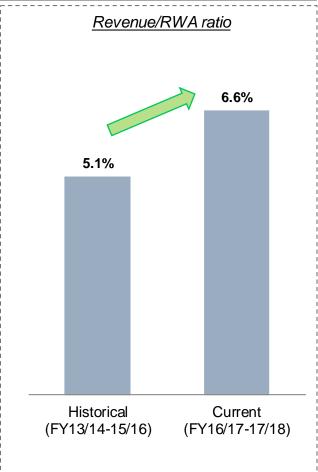
#### Profitability by strategy improved



#### Strong focus on cost control



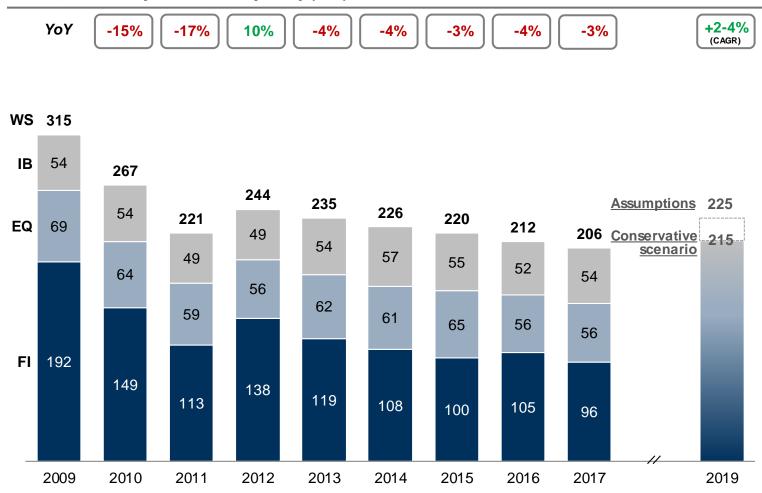
#### Resource efficiency





#### **Wholesale: Uncertain Market Outlook**

#### Wholesale Industry Fee Pool Trajectory (\$bn)



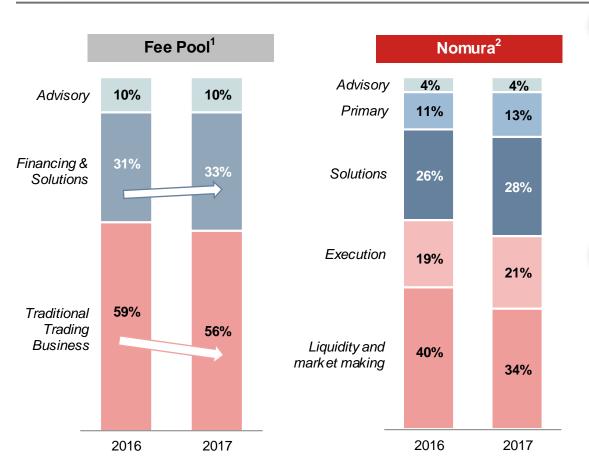
- Based on annual fee pool growth of 2% - 4%
- Upside factors include stronger global GDP growth, increased client activity, and higher volatility
- Conservative fee pool outlook reflecting current market conditions as well as continued market underperformance vs. expectations in the past few years

Source: Oliver Wyman, Nomura internal estimates



# Wholesale: Adapting to New Market Environment

#### Breakdown of wholesale business fee pool<sup>1</sup> and Nomura revenues





- Growing demand for Financing and Solutions from clients, especially Corporates
- Outlook resilient across Structured, Solutions, traditional & non-traditional financing products
- APAC clients increasingly focusing on international opportunities (especially Americas)



- Structural shift to passive trading and data/quant driven strategies
- Continued electronification in Fixed Income
- Unbundling of equity execution and research
- Decline in institutional wallet by ICO, direct listings, etc.

Nomura mix excludes other line items

Source: Coalition; Advisory includes M&A, Financing & Solutions includes Traditional & Non-traditional Financing, and Asset/Liability Derivative Solutions; Traditional GM includes liquidity & market making & agency businesses across FICC and Equities



### Wholesale: Initiatives to achieve KPIs

# **Enlarge Client Revenues Client Financing & Solutions Americas Growth** Japan / Asia Connectivity **Cost Optimization Flow Trading Digitization**



## Wholesale Strategic Plan: Client Financing & Solutions

# **Building on our strengths in Client Financing & Solutions Global Markets** Sales and Structuring Client Financing & Solutions (CFS) **Solutions** Cash Critical mass of product specialists in **CFS** Asset product solutions Client Coverage ✓ Liability product solutions ✓ Non-Traditional / Secured Financing Traditional Financing Investment Banking **Advisory**

New structure aimed at maximising cross-sell opportunities

Corporates	Integrate hedging, liability management & funding capabilities alongside traditional financing and advisory
Financial Sponsors	Leverage strong traditional financing and advisory dialogue and build further macro and credit solutions
Banks Asset Managers Insurance	Leverage Global Markets structured financing capabilities with strategic client access through Investment Banking relationships
Emerging Markets	Focus on debt financing capabilities across traditional and structured



# Wholesale Strategic Plan: Americas Growth

#### Growth plan leverages franchise strengths and is underpinned by client franchise

Leverage track record and expand in areas of strength

- ✓ Rates & Agency Mortgages
- ✓ Securitized Products
- ✓ Equity Derivatives
- ✓ Instinet

- ✓ ALF
- ✓ Solutions

Diversify platform in target areas

- ✓ Newer product areas in GM and CFS
- ✓ US domestic and cross-border M&A
  - Monetize US investments; leverage global connectivity

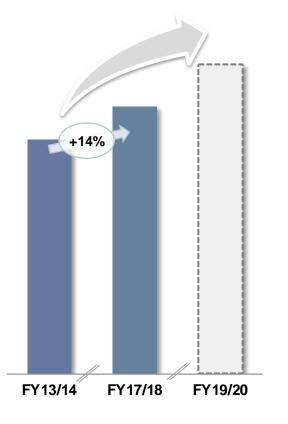
**Expand client base** 

- ✓ Real Money, Corporates, Financial Sponsors
- ✓ Middle Market clients in target sectors

Invest in the platform

- ✓ Targeted growth in solutions and structured financing; develop CFS platform
- ✓ Selective investment in US IB platform
  - Healthcare, Tech, IT Services, FIG

#### **Americas Wholesale Client Revenues**



# Wholesale strategy: Increasing presence and expanding business in Americas



# US Equity Option ranking US equity listed option market share, ranking1 #1 #4 #2 12% 14% 9% Q1 17 Q2 17 Q3 17 Q4 17

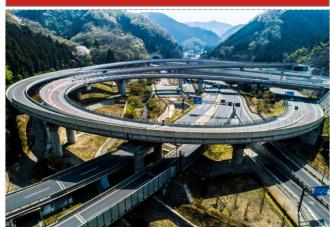
#### **US Fixed Income market share**



#### US domestic and cross-border M&A



Infrastructure Finance



Private placements



**Acquisition of BlockCross ATS** 



BlockCross

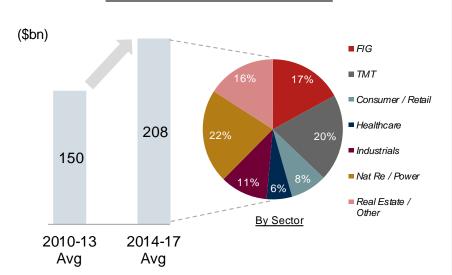


# Wholesale Strategic Plan: Japan/Asia Connectivity

Well-positioned to address attractive East-West and key sector opportunities

#### **Growing East-West Opportunities**

#### APAC Outbound M&A Volumes<sup>1</sup>



Leading Asia Franchise

Expanded International Capabilities

- Proven track record in major APAC transactions
- ✓ US investments in key sectors & products (hired bankers with deep expertise and relationships)
- ✓ Positioned to offer clients holistic solutions. (advisory, funding/financing, rate/FX hedging)

Global Sector Coverage Capabilities

- Coordinated Global Sector Coverage (e.g.):
  - Consumer/Retail
- Industrials
- Healthcare
- FIG
- Delivering global sector intelligence to win mandates
- Client strategy focused on middle market in US Investment Banking

Leveraging Nomura strengths to successfully win Japan/Asia-related M&A deals and related activity

#### AEJ - EMEA

AB Volvo (Cevian Capital) / Zhejiang Geely Holdings Group (€3.2bn)

#### Japan - EMEA

Takeda Pharmaceutical/ Shire (€62bn)

#### AEJ - US

Carver Korea (Bain Capital, Goldman Sachs) / Unilever (\$2.7bn)

#### Japan - US

Nippon Life Insurance / MassMutual Life Insurance (Y104.2bn)

(FIG)

(Industrials)

(Healthcare)

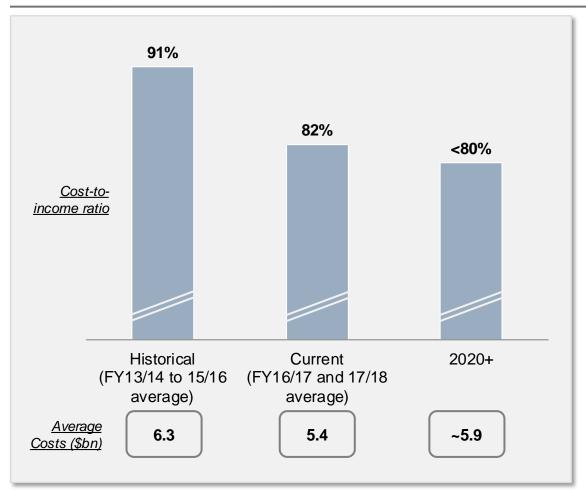
(Consumer/Retail)



## Wholesale Strategic Plan: Cost Reduction

 Focus on improving cost-to-income ratio in the medium-term, with emphasis on self-funding growth plans to create operating leverage

Reducing cost-to-income ratio



#### Optimization & Efficiency

- Cost saves from re-prioritization and streamlining of investment spend across IT, operations, infrastructure
- Shorter term optimization and simplification cost saves

#### Structural cost reduction & Self-funding growth

- Medium term operating model optimization across front and back office functions
- Further structural simplification

#### Re-investment

- Reinvestment in businesses with underlying competitive strengths to defend and grow
- Investment to tap client opportunity in areas such as Client Financing and Solutions, Advisory and Agency



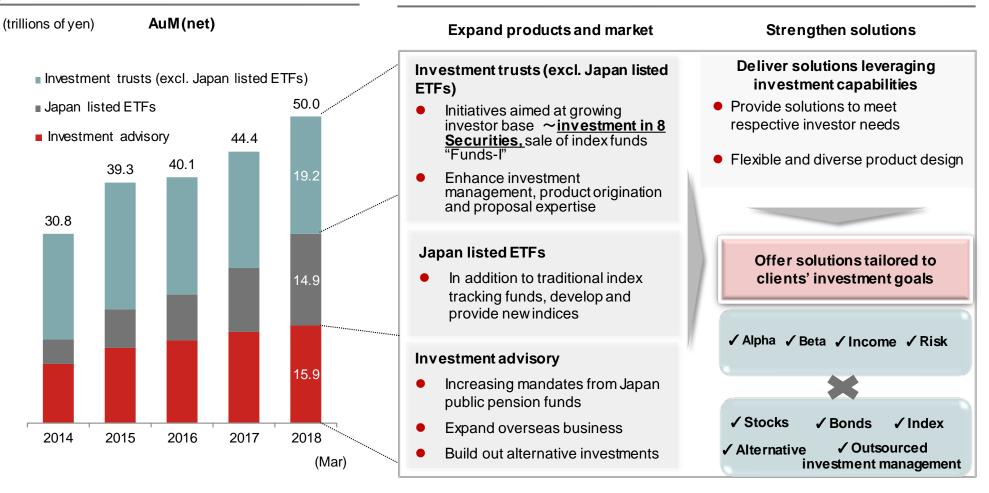
**Strategy of Asset Management** 



# **Asset Management: Initiatives to grow AuM**

# Client and product diversification driving AuM growth

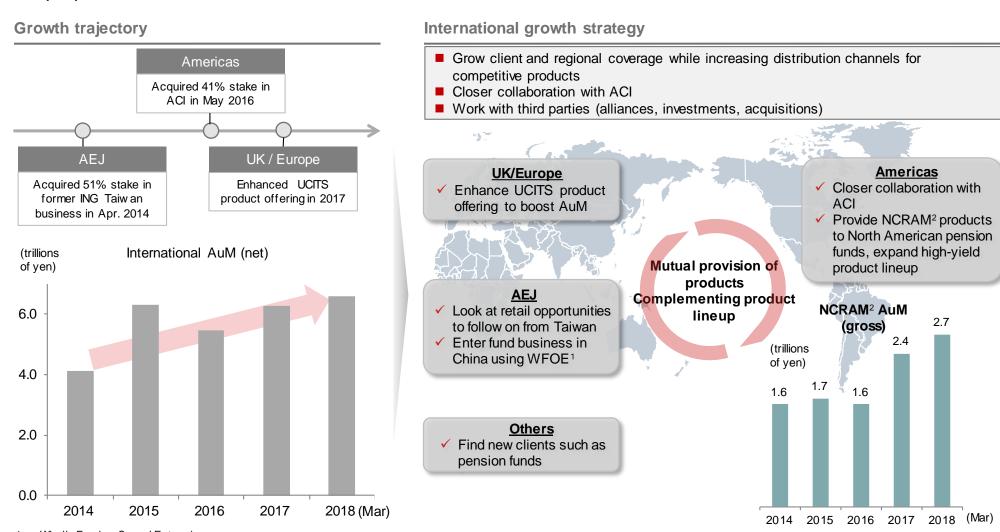
Product-based initiatives and total solutions to satisfy client needs





# **Asset Management: International strategy**

- Grow international AuM by expanding product offering, acquiring investment managers, and building out client franchise
- Focus on growing client franchise by increasing UCITS funds and collaborating closer with American Century Investments (ACI)



<sup>1.</sup> Wholly Foreign-Owned Enterprise

<sup>2.</sup> Nomura Corporate Research and Asset Management

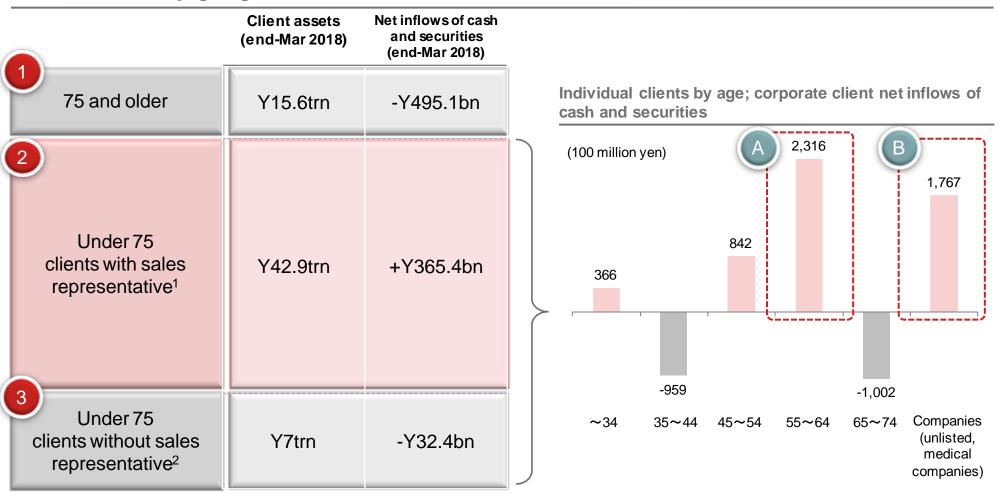


**Strategy of Retail** 



# Net inflows of cash and securities is a challenge in Retail

Retail: Client assets by age segment and net inflows of cash and securities



Clients in under 75 age group with sales representative (Former Wealth Management Section, Financial Consulting Section, Financial Advisor Section, Wealth Management Group), and unlisted companies, medical corporations, etc.

<sup>2.</sup> Clients in under 75 age group with no sales representative (Former Financial Services Section, Net & Call)

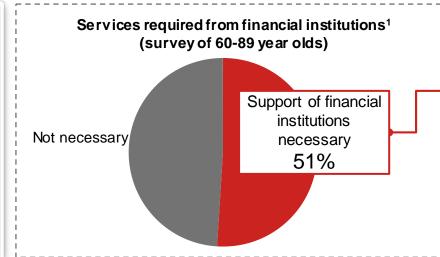
# 1

# Mismatch of financial services required by seniors and current market offering



Possibility that financial services for seniors are not sufficient

Financial needs of senior households



Support needed to:

- Integrated management/ investing of financial assets
- Support to make list of assets
- Support to make and manage will and proxy
- Systematic income management through investment trusts, etc.
- Management of overall financial assets; future outlook

Concerns of senior households

Worried about health

Concerned about pension

Increase in healthcare and nursing expenses

Tax and social insurance burden

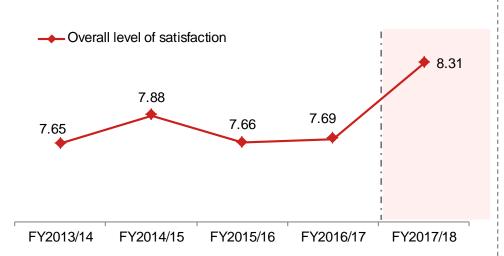
Financial institutions

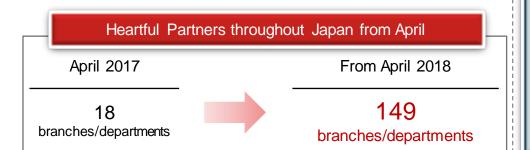
Need for compliance

- Independent rules for selling to senior clients through solicitation
- Strengthen oversight for financial product sales to senior generation

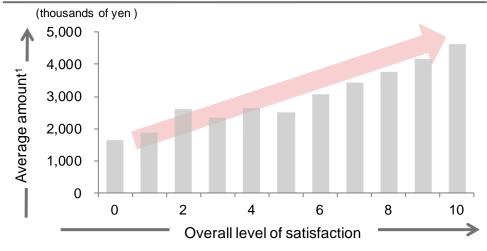
# Enhancing services for clients over 75

Assigning dedicated sales representative from April 2017 has led to greater client satisfaction





#### Satisfied clients tend to invest more



#### Commenced joint research on financial gerontology<sup>2</sup>



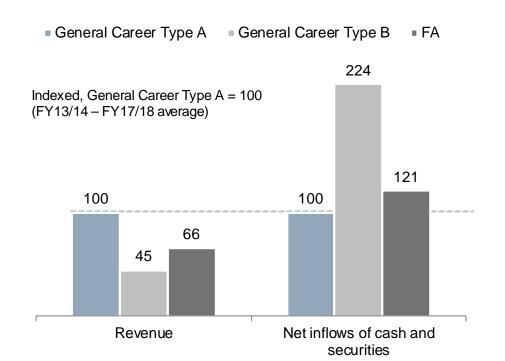


How much can you extend the life of assets

Full-service asset management in light of decline in cognitive function

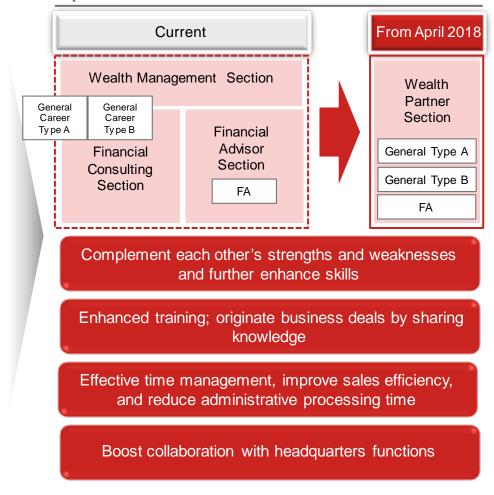
Average amount based on responses to client satisfaction surveys from FY2013/14 to FY2017/18. Amount based on total for prior year starting from the month before client satisfaction survey commenced.
 Financial gerontology is the study of the impact that aging and living longer have on the economy and financial behavior.

# Revenue and inflows of cash and securities per sales representative<sup>1</sup>



- General Career Type A: Make large contribution to revenues but cash and securities inflows has room for improvement
- General Career Type B and FA employees achieve good results in terms of net inflows of cash and securities, but relatively little revenue contribution

# Combine diverse set of values to enhance sales capabilities



<sup>26</sup> 



# Increased interactions between sales staff and top clients

#### Strengthen approach to retiree generation

Retirement bonus

Life planning after retirement

Inheritance

Medical / nursing care expenses

Investment management, extend life of assets

#### Business owners and family

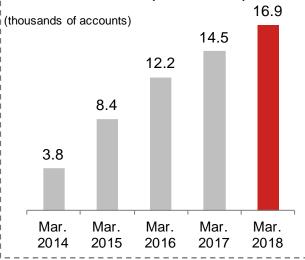


Business succession

Business support

Increase consultants to handle concerns about retirement bonus, post-retirement life planning, inheritance, etc. (Expand Yuto Retire Partner)

New accounts opened by Yuto Retire Partners (accumulated)



Provide learning opportunities Set up Finance Academy

Support systematic and practical studies related to investing and asset management in light of the 100-year life era

Approx. 3 month fee-based program

Investment basics to practical application

Lectures by investment professionals

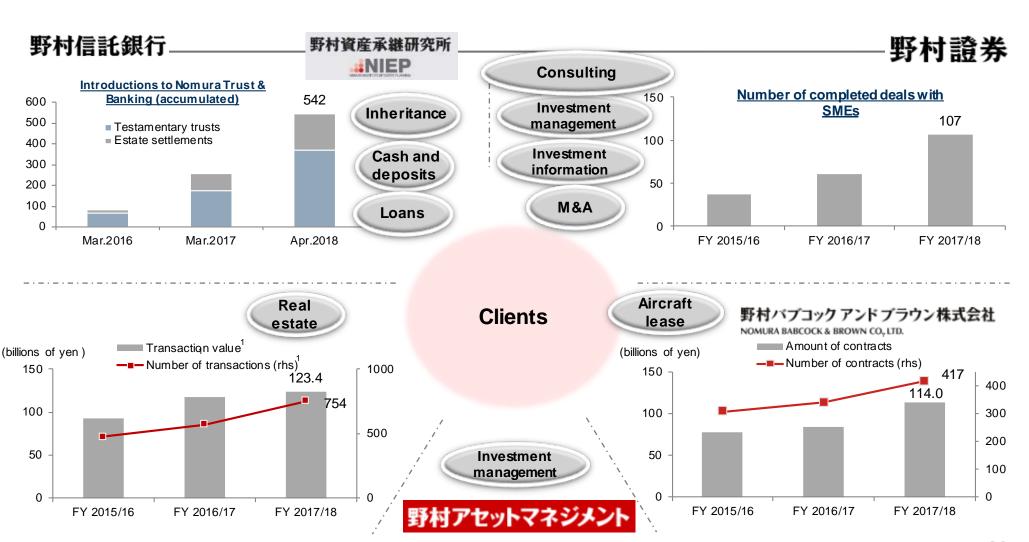
Online courses planned

Assign people in charge of corporate business to each branch

Partial double coverage structure with Solutions & Support Dept.

Leverage headquarters functions

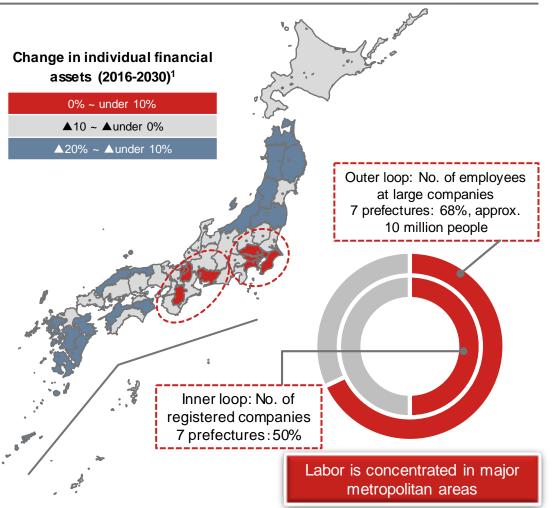
Comprehensive services as a group



# 2 3

# Enhance salaried worker business in metropolitan areas NOMURA where labor force is concentrated

Asset inflows expected in major metropolitan areas where labor is concentrated due to aging and inheritance



Focus on salaried employee business

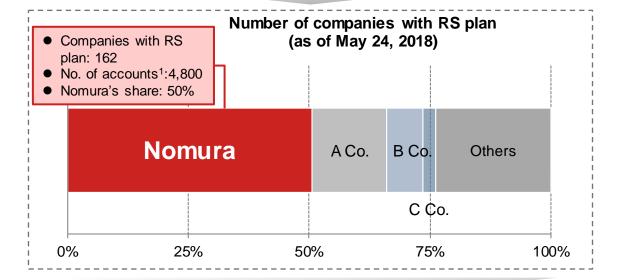
- ✓ Enhance approach to employees of listed companies
- ✓ Build out salaried employees business
  - New mandates; increased participation rate
  - Promote enrollment in company accumulation-type NISA, DC plan
- ✓ Strengthen approach to employee stock ownership plan and DC plan trustee companies
- ✓ Care for employees who leave stock ownership plan or DC plan, and after retirement



# Enhance approach to listed company executives

#### Tap into need for Restricted Stock Unit plan

- Improve Retail / IB collaboration, and encourage listed companies to introduce restricted stock (RS)
- Reinforce approach to potential clients



Number of companies with RS plans expected to rise

Expand team in charge of listed company executives

Use knowledge gained from serving business owner families of listed companies to provide services to listed company executives

Provide various solutions for treasury shares

Consultation services related to real estate, retirement bonus, etc.

Considering dedicated service for executives



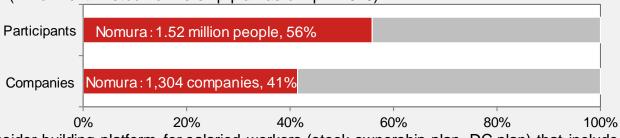
# Services for clients with no sales representative

# Existing clients (Financial Partner Section, former Net & Call)

- Build relationships through marketing automation; systemic approach based on the interests of respective clients (introduced from 2017)
- Commenced remote consultation; dedicated operators provide consultation services by phone or computer (Trial from Dec 2017; operations commenced from Mar 2018)

Salaried workers (Stock ownership plan, DC plan)  Propose accumulation-type NISA to companies enrolled in stock ownership plan, further encourage asset building

(Enrollment in stock ownership plan as of April 2018)



■ Consider building platform for salaried workers (stock ownership plan, DC plan) that include non-financial services

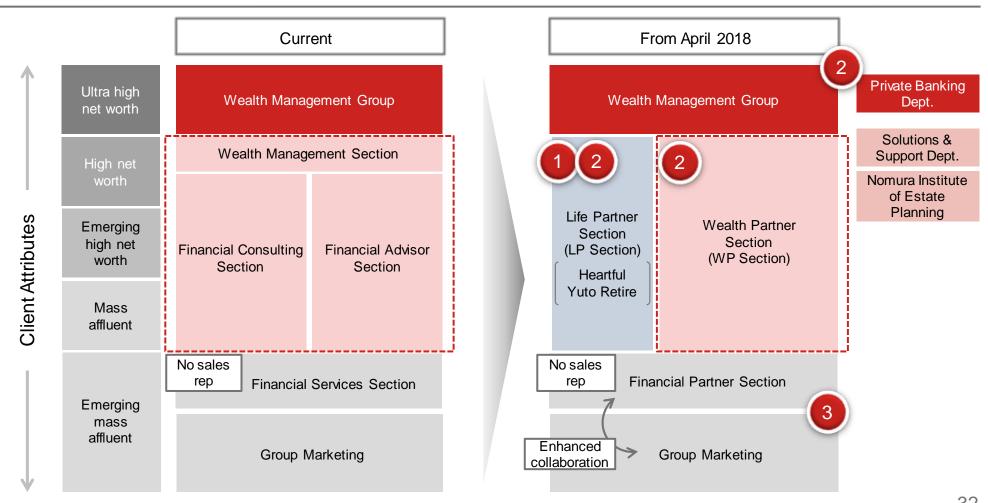
**Potential clients** 

■ Promote collaboration with external partners (LINE Securities, 8 Securities)

## Restructure channels to accurately respond to client needs



- Set up dedicated team for senior generation clients and retirees (Life Partner Section)
- Integrate three sections in charge of face-to-face services into Wealth Partner Section



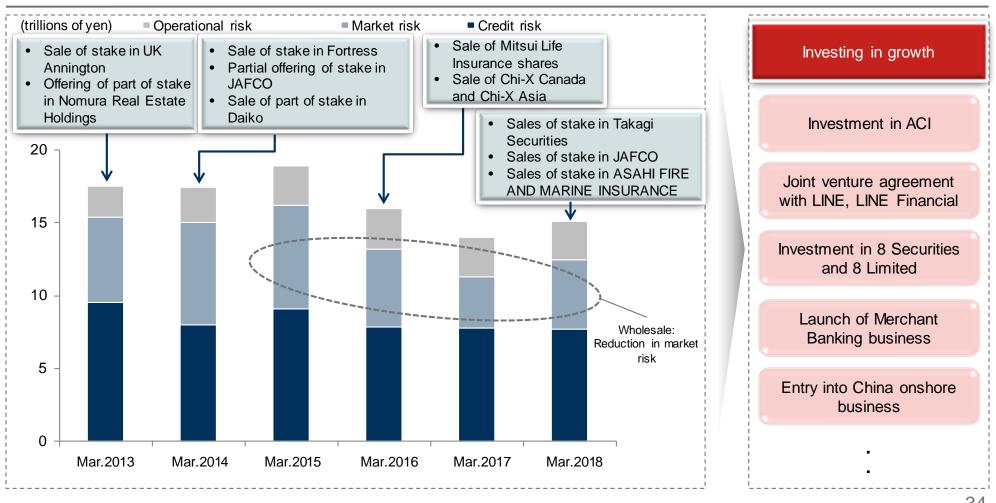


**New growth initiatives** 

# Disposal of non-core assets and continued investment in NOMURA growth areas



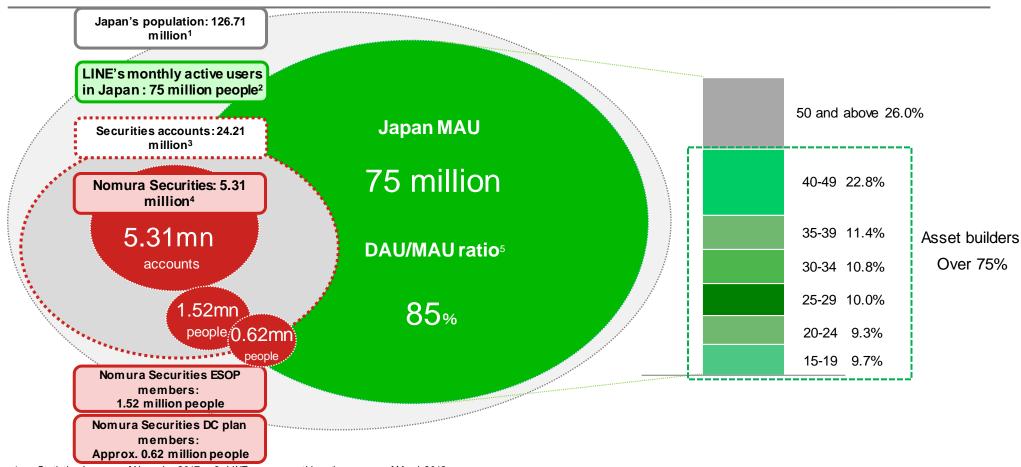
#### Reducing risk assets by managing risk and disposing of non-core assets





# Access to new asset building segment: Alliance with LINE

- On May 25, we executed a joint venture agreement with LINE and LINE Financial to establish LINE Securities
- Leveraging the LINE platform where the under-50 asset building demographic accounts for over 75% of its users, we plan to sell stocks and investment trusts after registration as Type 1 Financial Instruments Business, with the aim to increase the number of people that invest in securities



- 1. Statistics Japan, as of November 2017. 2. LINE survey, monthly active users as of March 2018.
- L. Japan Securities Dealers Association, December 2017. Securities accounts are based on total as at end of October for companies with financial quarters ending January, April, July, and October, and as of November for companies with financial quarters ending February, May, August, and November.
- Client accounts with a balance as of March2018.
   Ratio of daily active users (DAU) to monthly active users (MAU) in Japan, March2018.
- 6. LINE user composition: Macromill, Inc. internet survey (January 2018; 2,060 users in Japan, 15-69 years)

# Access to new asset building segment: Investment in 8 Group

- Leverage 8 Group's mobile app development expertise
- Offer investing opportunities to not only asset builders but wide range of clients including experienced investors

Approach to asset building segment

## Nomura Asset Management

Investment management +product provision capabilities



8 Group/8 Securities

Mobile app development expertise Marketing expertise

#### **Product lineup**

- Planning to offer new services that improves on 8 Securities ETF wrap (robo advisor)
- Provision of index funds (Funds-i) from autumn 2018

#### **Target clients**

- Asset builders (mainly 20s – 40s)
- Experienced investors

#### Web marketing

- ✓ Social media
- ✓Influencers

#### News media

- ✓ Magazine ads
- √Tie-up ads on investment experience

#### Marketing

- Events
  - ✓Bring together investment and themes (hobbies)
  - √Talk shows with celebrities

#### **Investment in 8 Group**

- In April 2018, invest approx. Y1.6bn in 8 Securities and have a majority holding
- Invest approx. Y1.1bn in 8 Limited, financial holding company located in Hong Kong

#### 8 Limited

FinTech company operating in Hong Kong and Japan that offers asset management services such as mobile app robo-advisory using ETFs

- Wide range of both experienced and asset building clients (majority of accounts held by clients in 20s and 30s)
- Won awards including Amazon Top 5 Startup Asia



## **Launch of Merchant Banking business**

## Nomura Capital Partners First Investment Limited Partnership

- Total fund amount: Y100bn max. (Nomura Group capital)
- Fund term: 10 years
- Investment target: Leading companies in Japan (excl. financial institutions)
- Deal origination: In principle, negotiated transactions

#### Investment philosophy

Dedicated team of professionals

Maximize corporate value of investee companies Revitalize regional economies and private equity market



Unparalleled deal sourcing expertise backed by wide range of clients

Retail Division corporate clients<sup>1</sup>



Over 60,000 companies



Share of Japan listed

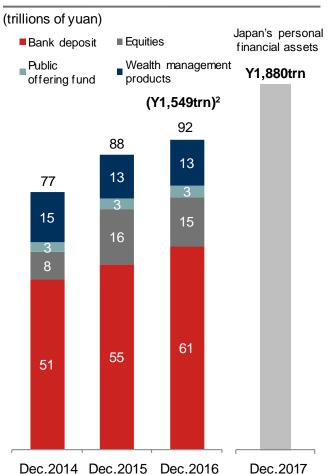




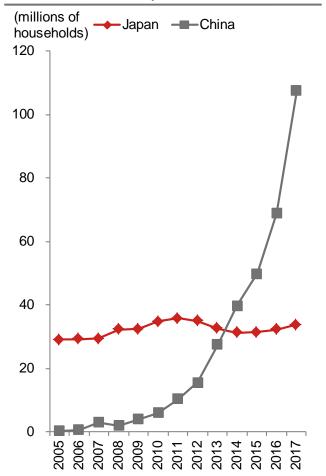
Realize growth and maximize returns for investee companies by providing risk money, and helping strengthen management framework and implement growth strategy after investment

## Entering China onshore market: Increase in high net worth individuals and accumulated financial assets

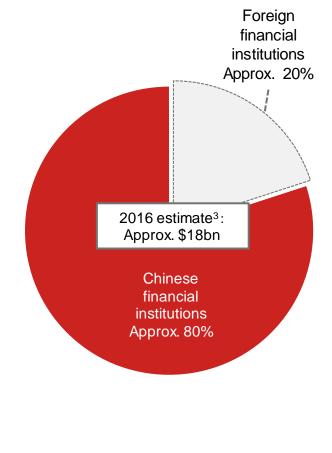
#### Sharp rise in personal financial assets<sup>1</sup>



Increase in high net worth and middle class individuals (net financial wealth more than US\$100k)



China Wholesale business fee pool<sup>3</sup>



<sup>1.</sup> Source: EIU The Economist Intelligence unit (estimate) 2. Converted at December 2016 JPY/CNY exchange rate

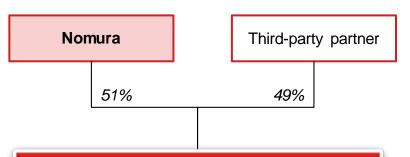
<sup>3.</sup> Source: Prepared by Nomura Institute of Capital Markets Research based on Asset Management Association of China data

# Entering China onshore market: Application to establish joint venture company



On May 8, 2018, we applied to the China Securities Regulatory Commission (CSRC) for a license to establish a joint venture securities firm

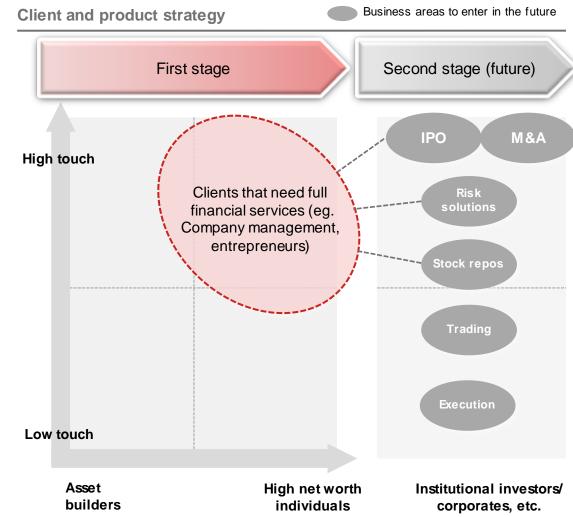
Structure and business strategy of joint venture



#### China joint venture

#### **Basic strategy**

- ✓ Leverage Nomura's expertise in mass affluent business to service the growing number of high net worth individuals in China, and later expand into Wholesale and other business segments
- Consider operating full-fledged brokerage business in the future depending on progress of reform and opening up of the market



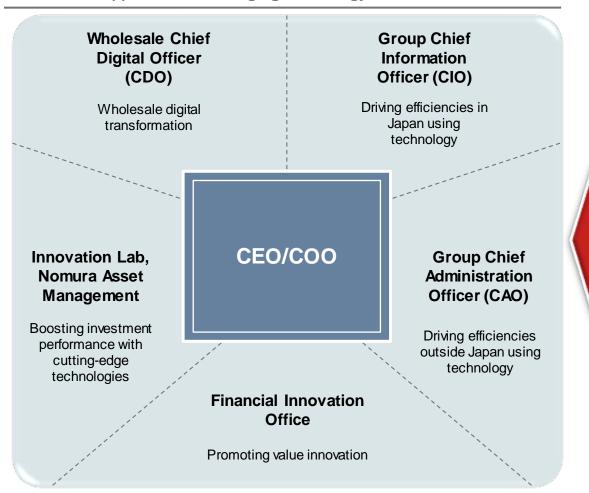


**Digitalization initiatives** 



## Organizational structure

#### Coordinated approach to leveraging technology



#### **Collaboration with external partners**

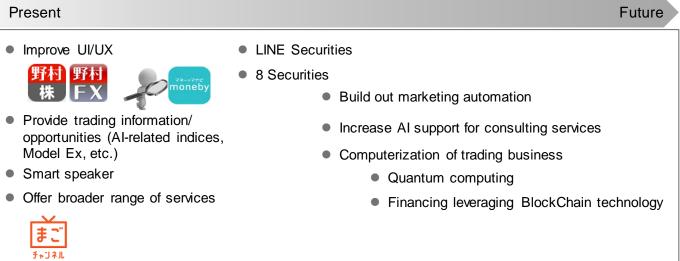




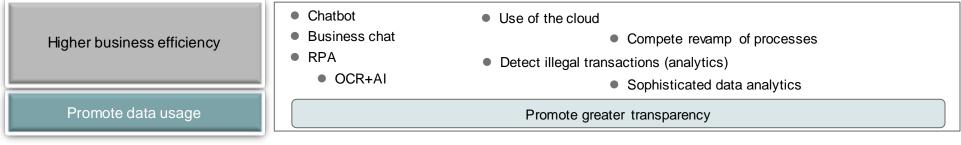
#### Our initiatives

- Leverage technology to deliver greater value
- Drive internal efficiencies to focus more on front office operations



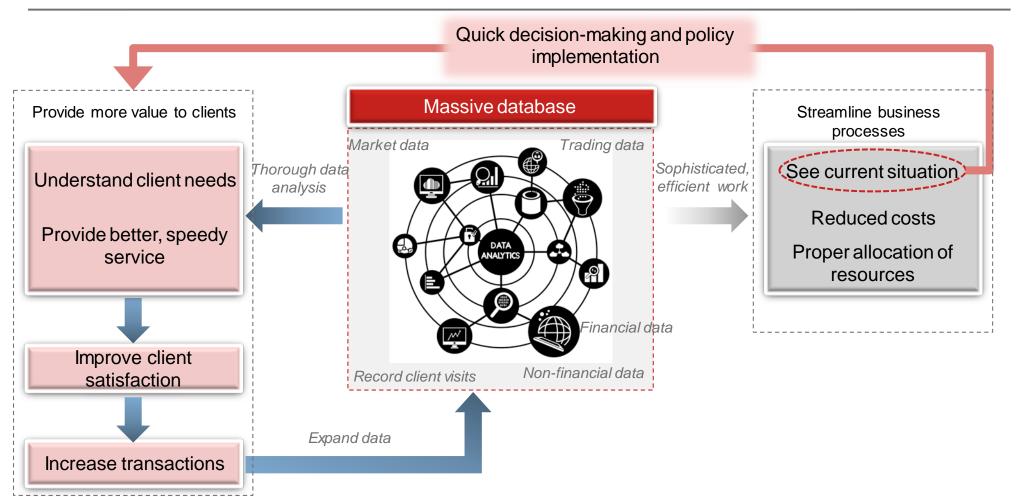


#### Create time, bolster front office business





#### Innovative use of massive database





In closing

## Rapid change in the environment

Accelerating declining birth rate and aging population in developed countries



Progress of complicated globalization



Regulatory environment in various sectors



Advancement of innovation

Fund assets accelerate change

## Fight for survival



Nomura Group Corporate Philosophy

Mission

Contributing to Society

We help to enrich society through our expertise in capital markets

Vision

### Trusted Partner

As a leading financial institution, we aim to be the most trusted partner for our clients

Values

### Entrepreneurial Leadership

With passion and courage, we continually innovate to meet the needs of our stakeholders

#### Teamwork

To build our values and 'Deliver Together', we promote diversity and collaboration across divisions and regions

### Integrity

Personal integrity is paramount to us.
We act honestly, fairly and openly





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