



Nomura Group Governance

Nomura Holdings, Inc.

May 2021





Responses and future initiatives regarding transactions with the US client

Enhancing risk management and business approach following incident in US

- Exited all the positions as announced on 18 May
- Implementing following initiatives and strengthening organization to support international strategy

		Taking swift action
Fact-find investiga		 Related departments conducted wide-ranging investigation of facts; Already implemented a number of preventative measures Audit Committee hired external law firm to conduct comprehensive, impartial review and a number of remedial measures have already been put in place
Check and strengthen	Responses completed/ being implemented	 We conducted a full review of existing prime brokerage transactions and reviewed positions in other financing-related businesses, confirming no other similar transactions Review of risk management framework centered on Prime Brokerage business
risk management framework	Responses moving forward	 Conduct comprehensive review by third-party experts on risk management framework for Wholesale and Risk management Strengthen global risk controls (enhance Risk Management organization, deepen and expand scope of Wholesale risk monitoring conducted by committee comprising CRO/CFO/Head of Wholesale)
Leaders	ship	 Appoint new CEO at US subsidiary who has extensive experience in financial services in the US Enhance front office and risk management teams
		Looking ahead
Manager strateg		 Continue with management strategy, in particular Wholesale strategy to build out businesses leveraging our global franchise, while enhancing risk management Further enhance our governance structure in line with global business strategy (increase the number of non-Japanese outside directors)
Robust financia for provision quality serv (Mar 202	of high- vices	 Common Equity Tier 1 ratio of 15.7% (minimum regulatory requirement is 7.51%) Liquidity portfolio of Y5.7trn (13% of total assets)

		sempleted et in pregreee,			
Phase 1 Initial responses		Review of transactions with existing prime brokerage clients (review of large clients completed) Reviewed concentrated positions in non risk origination businesses (completed)			
Phase 2 Review prime brokerage risk management framework	8	Enhance monitoring of concentrated positions Revise margin rate table Enhance management of margin rates for individual transactions (approvals, etc.)			
Phase 3 Comprehensive review of Wholesale risk management framework		Comprehensive review of risk management framework (internal review complete, upcoming external review) Enhance Risk Management org.			
Phase 4 Enhance global risk governance	•	Strengthen functions of committees - Expand scope of portfolio testing beyond financing to other Wholesale businesses Promote understanding or subjective risk management among front office teams			
Strengthening leadership		Strengthened US executive structure			
Future prime brokerage business					
 Prime brokerage is an important client service that supports our overall Equities business including execution, block trades, 					

Detail of actions (all completed or in progress)

derivatives and ECM
Continue to offer prime brokerage services to support other businesses while enhancing risk management

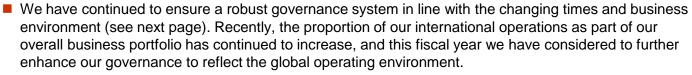


Further enhancing our corporate governance

New Group CEO took over in April last year and new executive team set up. During the current fiscal year we took the following steps to further enhance our governance in line with the global operating environment

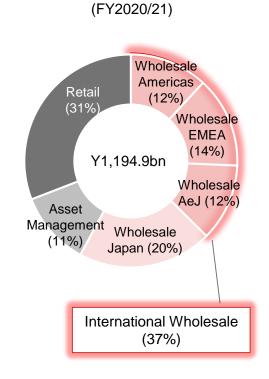
FY2020/21 initiatives

Global revenue mix



- We have researched and verified¹ how a board of directors suitable for a global financial institution should be and discussed this several times at Board of Directors' meetings with a view to further enhancing governance. As a result, we decided to look into having a board of directors that emphasizes the monitoring of strategy over the medium to long term.
- In order to achieve this, we researched and selected Director nominees that have the required background to ensure oversight of management of a global company

Composition of Board of Directors from June 2021 (overview)

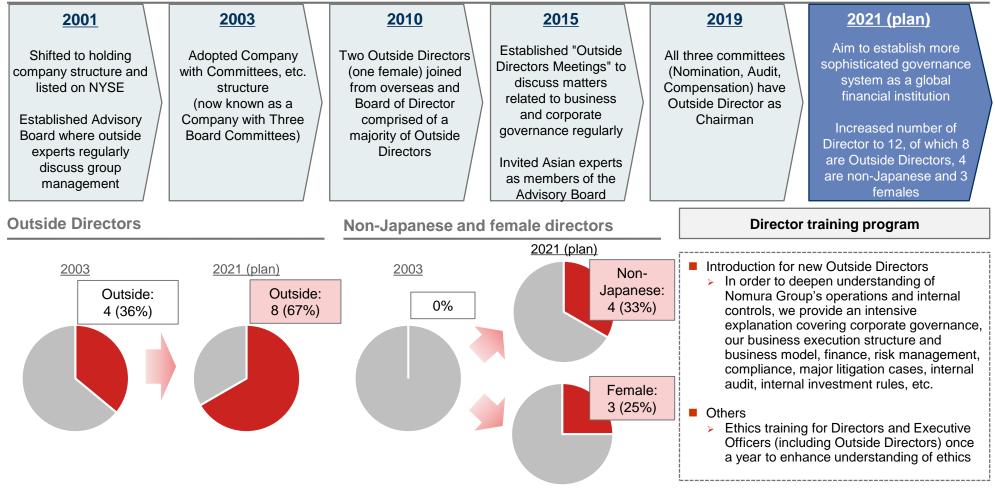


Three segment net revenue

- To accurately reflect our global revenue mix, three Director nominees were selected from overseas who have knowledge of the financial industry (As one current Director from overseas is due to retire, Directors from outside Japan will increase by two)
 - Given our business growth in the US, two nominees have an extensive understanding of the US financial industry, macro economy and regulatory environment
 - To ensure geographical diversification of Directors, the other nominee is from Asia and has broad experience in finance
- In recognition of the importance of having management insights on Japanese companies operating globally, one nominee has been selected from corporate Japan
- As a result, the composition of the Board of Directors from June 2021 will have a non-Japanese ratio of 4/12 and a female ratio of 3/12, significantly increasing the diversity of the board

1. The Nomura Holdings Board of Directors conducts a self-assessment each year. In addition to this, in FY20/21 a third party assessed the Board of Directors and a full review of governance was conducted.

Reinforcing governance structure



Nominees for Directors (The annual meeting of shareholders to be held in June 2021)

- Of the 12 nominees for Directors at the annual meeting of shareholders to be held in June 2021, 10 have been nominated to serve as Non-Executive Directors.
- If all the directors are elected, the Company's Board of Directors will be more diversified with eight Outside Directors, four non-Japanese Directors, and three female Directors.

Name	New Appointment / Reappointment		
Koji Nagai	Reappointment	Non-Executive Director	Chairman of the Board of Directors
Kentaro Okuda	Reappointment	Executive Officer	Representative Executive Officer and President, Group CEO
Tomoyuki Teraguchi	New Appointment	Executive Officer	Representative Executive Officer, Deputy President
Shoji Ogawa	New Appointment	Non-Executive Director	
Kazuhiko Ishimura	Reappointment	Outside Director	Director of AGC Inc. President of the National Institute of Advanced Industrial Science and Technology
Noriaki Shimazaki	Reappointment	Outside Director	Advisor, IFRS Foundation Asia-Oceania Office Former Executive Vice President, Sumitomo Corporation
Takahisa Takahara	New Appointment	Outside Director	Representative Director, President and CEO of Unicharm Corporation
Mari Sono	Reappointment	Outside Director	Certified Public Accountant Former members of the Securities and Exchange Surveillance Commission
Laura Simone Unger	Reappointment	Outside Director	Former Commissioner and Acting Chairman of SEC
Victor Chu	New Appointment	Outside Director	First Eastern Investment Group, Chairman and CEO
Chris Giancarlo	New Appointment	Outside Director	Former Chairman of the U.S. Commodity Futures Trading Commission Willkie Farr & Gallagher, Senior Counsel
Patricia Mosser	New Appointment	Outside Director	Former Deputy Director, Office of Financial Research, U.S. Department of Treasury Former Senior Vice President, Federal Reserve Bank of New York Director, Columbia University, School of International and Public Affairs

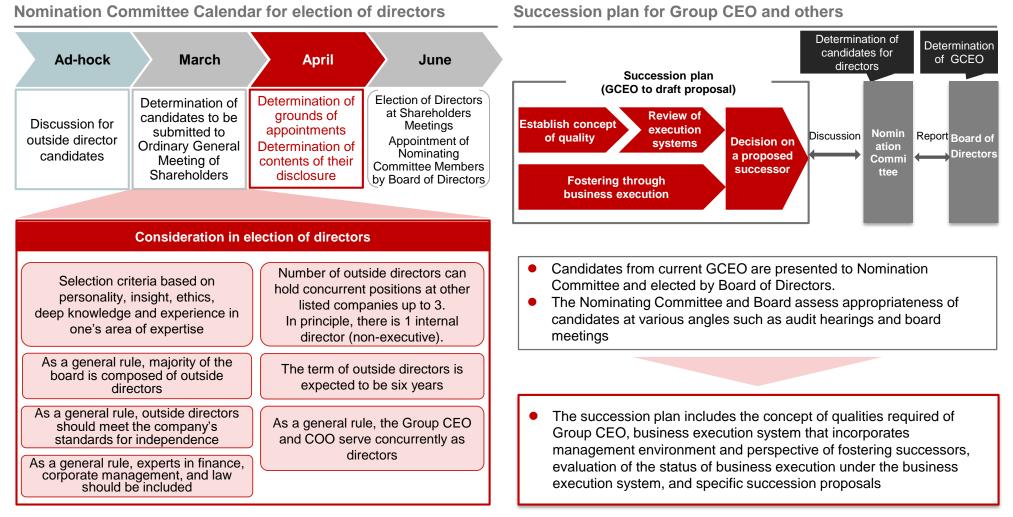
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Introduction of nominees for New Outside Directors

Of the four nominees for New Outside Directors at the annual meeting of shareholders to be held in June 2021, three are non-Japanese and one is female.



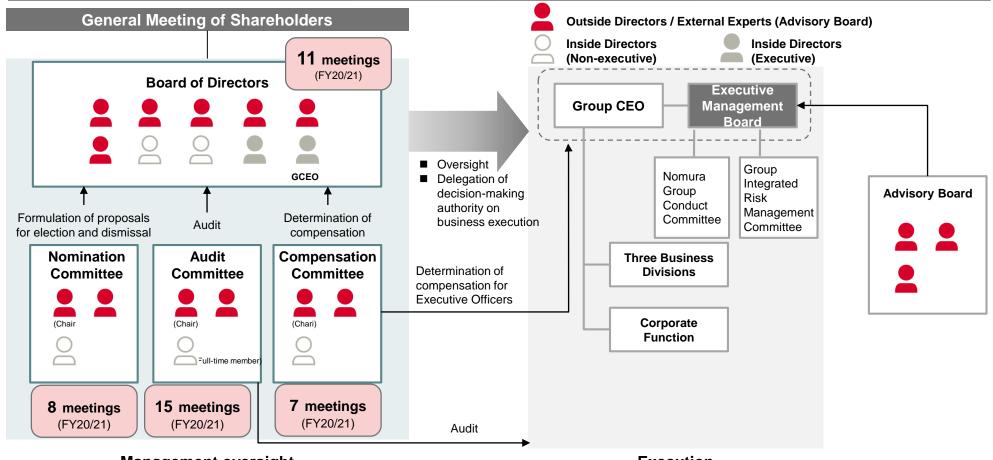
Election of Directors and Management



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Corporate Governance Structure (as of May 2021)

- In 2001, Nomura formed a holding company structure; Nomura Holdings listed it shares to NYSE, introduced an outside director system for the first time among other Japanese companies
- In 2003, transition to Company with Committees (currently referred as a Company with Three Board Committees)
- Separation of management oversight from execution to reinforce supervision. Delegation of decision-making on business execution to executive directors for swift decisions



Director's profile and role (1) (after AGM in June 2021)

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Name		Year of Appointment	Nomination	Compensation	Audit	Corporate Management	International Business	Financial Industries	Accounting/ Finance	Legal systems/ Regulations	Internal Control (incl. risk mgmt.)	Digital(IT)	Background	significant concurrent positions outside Nomura Group
Koji Nagai	Non-Executive (Chairman of the Board of Directors)	Jun. 2013	0	0		r	r	~					Mr. Nagai served as President and Group CEO of Nomura Holdings and President of Nomura Securities (relinquished executive duties for Nomura Holdings in April 20202 and for Nomura Securities in April 2017)	
Kentaro Okuda	Executive Officer	Jun. 2020				~	~	~					President and Group CEO of Nomura Holdings, Representative Director, President of Nomura Securities	-
Tomoyuki Teraguchi	Executive Officer	Jun. 2021				~	~	~		V	~		Representative Executive Officer, Deputy President of Nomura Holdings Representative Director, Deputy President of Nomura Securities	-
Shoji Ogawa	Non-Executive	Jun. 2021			0		~	~			~		Mr. Ogawa has held positions including Head of Office of Audit Committee, Head of Office of Non-Executive Directors and Audit Committee and Senior Managing Director and Group Internal Audit of the Company, he has extensive experience and knowledge in the governance, internal control and internal audit field of the Nomura Group.	-
Kazuhiko Ishimura	Outside Director	Jun. 2018	Ø	Ø		~	~						Mr. Ishimura has extensive experience with respect to corporate management and has held positions such as Representative Director and President and CEO, and Chairman of the Board of AGC	3
Takahisa Takahara	Outside Director	Jun. 2021	0	0		~	~						Mr. Takahara has extensive experience with respect to corporate management, and currently holds the position as Representative Director, President & CEO of Unicharm Corporation	2
Noriaki Shimazaki	Outside Director	Jun. 2016			Ø	v	۷		v		v		Mr. Shimazaki has extensive experience with respect to corporate management and a high degree of expertise with regard to international accounting systems corresponding to a Sarbanes-Oxley Act of 2002 financial expert. He has held positions such as Representative Director and Executive Vice President of Sumitomo Corporation, Member of the Business Accounting Council of the Financial Services Agency, Trustee of IASC Foundation, and Director of the Financial Accounting Standards Foundation	1
Mari Sono	Outside Director	Jun. 2017			0				r	v	v		Ms. Sono has a high degree of expertise with respect to corporate accounting based on many years of experience as a Certified Public Accountant and has held positions such as External Comprehensive Auditor, Tokyo, and Member of "Business Accounting Council," Ministry of Finance. Further, after retiring from the Audit Firm, she served as Commissioner of the Securities and Exchange Surveillance Commission	1

Director's profile and role (2) (after AGM in June 2021)

			Co	ommitte	e ¹			E	kperien	се				No. of
Name		Year of Appointment	Nomination	Compensation	Audit	Corporate Management	International Business	Financial Industries	Accounting/ Finance	Legal/ Regulations	Internal Control (incl. risk mgmt.)	Digitalization (IT)	Background	significant concurrent positions outside Nomura Group
Laura Simone Unger	Outside Director	Jun. 2018					r	~		~	~		Ms. Unger is well-versed in finance-related legal systems/regulations, and including the holding in the past of positions such as a Commissioner and Acting Chairperson of the SEC, etc.	2
Victor Chu	Outside Director	Jun. 2021				v	r	~		r	r		Mr. Chu has extensive experience with respect to corporate management and the finance industry. He serves as Chairman and CEO of First Eastern Investment Group, and had key positions in Hong Kong financial circles such as at the Hong Kong Stock Exchange etc.	4
J.Christopher Giancarlo	Outside Director	Jun. 2021					r	~		~	~	~	Mr. Giancarlo is well-versed in finance-related legal systems/regulations and advanced technologies such as blockchain, and served as the Chairman of the U.S. Commodity Futures Trading Commission etc.	5
Patricia Mosser	Outside Director	Jun. 2021					r	~		r			Ms. Mosser has many years of experience as an economist and central banker. In addition to her current position of Senior Research Scholar and Director of Central Banking at Columbia's School of International and Public Affairs, she has held past positions such as Senior Vice President of the FRBNY etc.	1

Main items discussed by the Board of Directors in FY2020/21

- In FY2020/21, Board of Directors met 11 times and discussed main agenda items below
- Held 4 Outside Directors meetings during same period

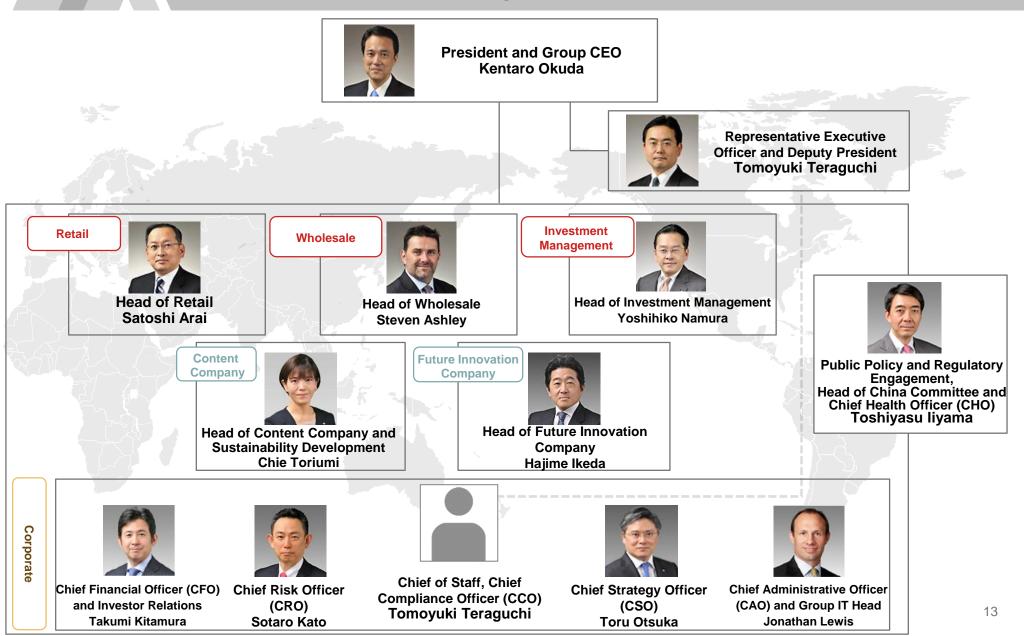
FY2020/21 1H

	Main agenda	Content of the discussion	
	FY19/20 results, dividend payouts	Company overview, situation by division and region, situation of competitors, etc.	
	Business execution report	Report and discussion on current status and future plans in Wholesale	
10	Policy on dealing with acquisition proposal	Determine policy for initial response and maintain Board of Directors and decision making body	3Q
1Q	Report on Investor Day	Report and discussion on priorities, management vision, and business strategy	
	Risk management reports	Report and discussion on framework for top risks and emerging risks	
	Compliance reporting	Report and discussion on initiatives to promote approach to conduct and countermeasures for money laundering and terrorist financing	
	FY20/21 1Q results	Company overview, situation by division and region, situation of competitors, etc.	
	Business execution report	Report and discussion on responses and future issues and strategies amid coronavirus	
2Q	Establishing structure to promote proper conduct	Report and discussion on establishment of conduct program and conduct annual plan	4Q
	Risk management reports	Status of risk appetite management	
	Compliance reporting	Report and discussion on progress of improvement measures related to incident of improper communication of information	

FY2020/21 2H

	Main agenda	Content of the discussion
	FY20/21 2Q results, dividend payouts	Company overview, situation by division and region, situation of competitors, etc.
	Business execution report	Report and discussion on current status and future strategies of each division and introduction of monitoring metrics for achieving ROE target
Q	Information disclosure structure	Report and discussion on internal structure for information disclosure and comparison of disclosure details with competitors
	Strategic Shareholding Review Committee reporting	Current status of strategic shareholdings and future measures
	Audit activity findings report	Report and discussion on reply from execution side in relation to proposals from Board of Directors to execution side
	Compliance reporting	Report and discussion on status of investigation into corporate client information leakage incident and future measures
	FY20/21 3Q results	Company overview, situation by division and region, situation of competitors, etc.
	Business execution report	Report and discussion on current status and future strategies of each division and strengthening of integration of ESG by Nomura Asset Management
Q	ESG update	Report and discussion on approach and future outlook for ESG
	Risk and responses for operations amid COVID-19	Report and discussion on labor management and information management amid COVID-19
	Revision of Regulations and rules	Report and discuss the revisions regarding management of the Internal Control Committee and the change in the internal audit reporting line

Nomura Group executive organization (from April 2021)





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Sustainability initiatives

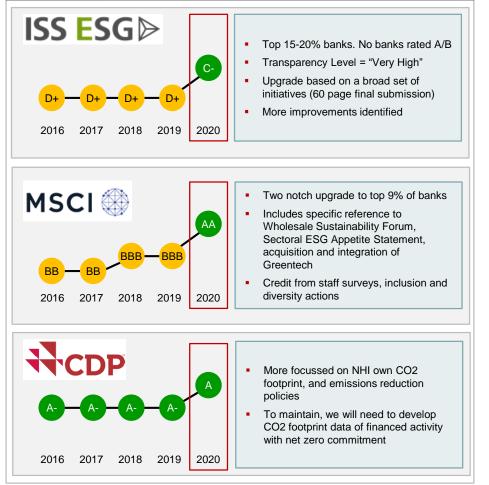
2020: A transformational year for Nomura

2020: A year of action on Sustainability at Nomura

- December 2019 Launch of the Nomura Research Center of Sustainability
- April Acquisition of Greentech completed. Ranked #1 M&A Advisor in Clean Energy / Energy Smart Technologies by Bloomberg, 2017-2019
- May Nomura acts as book runner on 5 COVID social bonds, for \$15bn
- June Early Investment Bank signing UN Principles for Responsible Banking
- July Publication of Nomura's first TCFD Report
- September The Banker "Investment Bank of the Year for Sustainable Corporate Finance"
- September Nomura publishes Wholesale ESG Sectoral Appetite Statement
- October Virtual ESG Conference, >500 clients registered
- October Nomura is joint lead manager on EU SURE €17bn bond syndication
- December GFMA Climate Finance Market Structure report, with Nomura sponsorship and leadership (Chairmanship of GFMA)
- December Nomura recognised through 3 ESG ratings upgrades

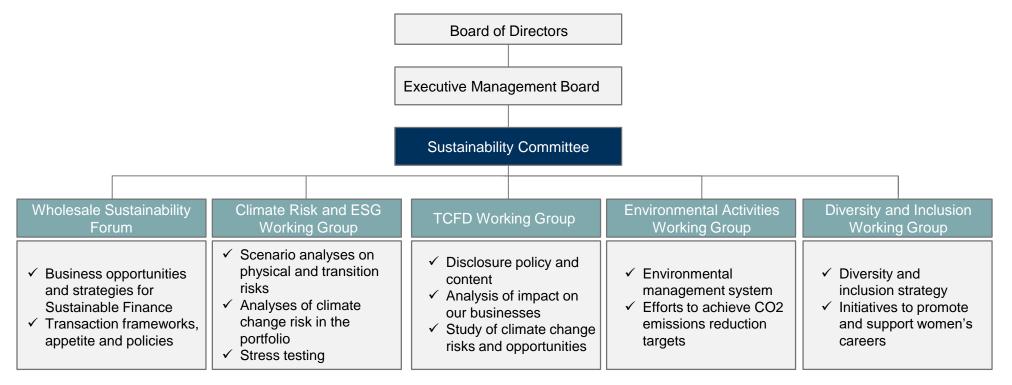


Recognized through NHI ESG rating upgrades



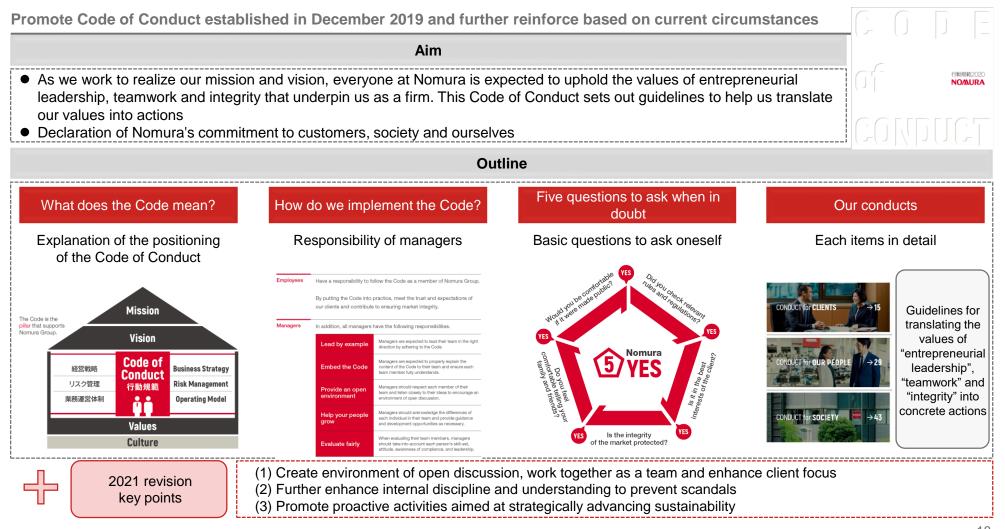
Sustainability Committee

- Established Sustainability Committee to make decisions related to sustainability at senior management level and promote initiatives across the Group
- Chaired by Group CEO and comprised of same members as Executive Management Board
- Discusses and makes decisions on policies, action plans, and key issues related to sustainability
- Appoint an executive officer in chare of sustainability development in April 2021 who will work to raise awareness within the Group including for D&I initiatives, enhance our efforts, and increase information disclosure and external communications



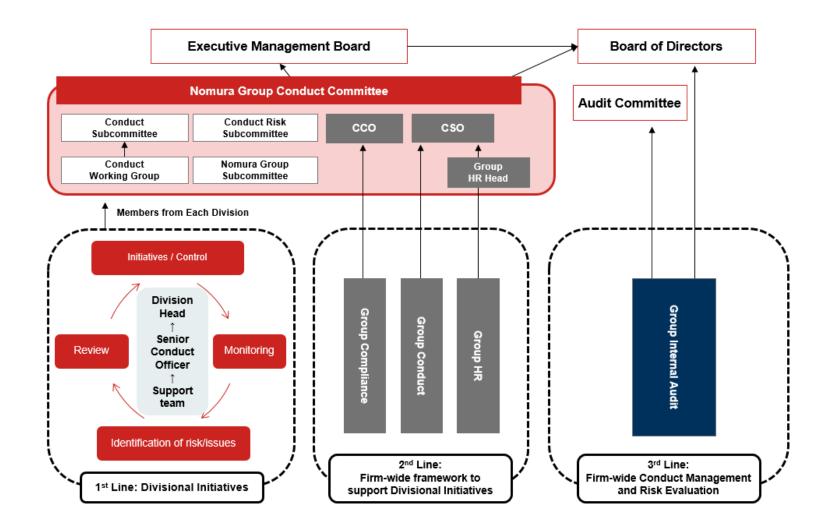


Initiatives to promote Code of Conduct



Initiatives to promote Code of Conduct and reduce conduct risk

Under governance of Conduct Committee, pursue initiatives to promote Code of Conduct and to manage conduct risk
 First line of defense implements initiatives based on voluntary annual plan and second line supports promotion initiatives



Initiatives to promote Nomura Group Code of Conduct **Compliance training** Nomura Securities provides officers and employees with training on Promote good conduct Learn from mistakes compliance in a planned manner on such themes as anti-money laundering Each year on Nomura Founding Consider options for conduct based and terrorist financing, conflict of interest management, prevention of insider Principles and Corporate Ethics Day on examples that bring better results trading, compliance with firewall regulations, and thorough management of all employees watch a video, have a customer information. The purpose of this training is to raise the level of discussion, submit an attestation knowledge of relevant laws and regulations of officers and employees and to and an affirmation to abide by the raise their awareness of compliance. Nomura Group Code of Conduct Training required by the ■ Training for sales managers, internal control managers, regulations of the Japan and employees engaged in internal control activities Securities Dealers Training to improve the guality of sales representatives Association Nomura Founding Principles and Corporate Ethics Day Share examples to watch out for ■ Training for branch managers, general affairs \sim Learning from our mistakes \sim Training mandated by managers, new employees, new managers, etc. Raise awareness via external news the compliance Business Manager¹ Training and internal disciplinary cases program Compliance Hours at Sales Departments and Offices² Train managers how to promote コンダクト研修 2020年12月 注意すべきコンダクト事例について Compliance training for all employees Support promotion within Compliance training for Investment Banking, Global departments using case studies Markets, Global Research, and Fiduciary Services **Research Center** Regular training for head office managers and **Opportunities to reflect** Other Training business managers Knowledge Improvement Training for General Received 15.000 submissions Affairs Division of Branches for conduct slogan and upload Lectures on compliance at various training and best ones to intranet daily meetings CONDUCT Morning meeting Q&A (Retail) SLOGAN Dept. The system was established after the second scandal involving an extortionist that was found to have provided profits and compensated for losses. This is a system Ms. unique to Nomura, and appointed by appointment.

2 In order to ensure thorough compliance throughout all employees, we hold monthly seminars for Nomura Securities sales departments and branches.



Appendix

Outline of Nomura Holdings Corporate Governance Guidelines



- Corporate Governance Code established in 2015
- Aim to define and contribute to the realization of a framework of effective corporate governance as a structure for transparent/fair and timely/decisive decision-making

Board of Directors

- Delegate its authority to execute business to Executive Officers and focus on management oversight
- Diversity that enables active discussions from diverse perspectives
- > Majority of members is Outside Directors
- > Three board committees established
- Analyze and evaluate the effectiveness of the Board and disclose the results

Internal Controls System

- Oversee status of maintenance and operation of internal controls through audits by Audit Committee and activities by Internal Audit
- Internal Controls Committee chaired by CEO and attended by Audit Committee members established for the purpose of strengthening and enhancing the Internal Controls System.
- Involvement of Audit Committee in implementation plans of the Internal Audit as well as in election and dismissal of Head of the Internal Audit

Risk Management

Ensure financial soundness and to maintain and improve corporate value, management shall establish a risk management framework and the Board of Directors shall oversee the effectiveness of the framework

Dialogue with Shareholders

- Treat shareholders equally and disclose information appropriately and timely to avoid information disparity
- Take necessary measures to ensure that shareholders are not unfairly precluded from exercising their rights
- Endeavor to enhance dialogue and provide explanations on general policies for allocation of management resources
- Share outcomes of such dialogue with the Board of Directors

Policy for Strategic Shareholdings

- Ongoing discussions concerning the purpose of strategic shareholdings
- Hold shares only if such shareholdings contribute to maintaining/enhancing the corporate value of Nomura Group
- As a result of the discussion, concerning stocks whose sale has been determined to be reasonable, we proceed with sale of such stocks while taking into consideration impact on the market and other circumstances

Fulfill Corporate Responsibilities

- Established "Nomura Group Code of Conduct" as guidelines for each director, officer, and employee of Nomura Group to comply with
- Enhance corporate value in long-term by respecting diversity and establishing a sound workplace to enable all directors, officers, and employees to perform at their full potential
- Actively engage in ESG-related activities for sustainable growth and solving social issues, in addition to contributing to expanding securities markets through daily business

Independence Criteria for Outside Directors, Measures to **NO///URA** avoid Conflict of Interests

- The nomination committee, comprised its majority of outside directors based on the independence criteria, shall determine proposals concerning election of directors to be submitted to the Board
- Respective regulations of the Board and committees articulate measures to avoid conflict of interests in resolutions

Independence Criteria for Outside Directors (excerpt)

The person, currently, or within the last three years*, shall not correspond to a person listed right	 (1) Person Related to the Company A person satisfying any of the following requirements shall be considered a Person Related to the Company: Executive of another company where any Executive of the Company serves as a director or officer of that company; Major shareholder of the Company (directly or indirectly holding more than 10% of the voting rights) or Executive of such major shareholder; or Partner of the Company's accounting auditor or employee of such firm who works on the Company's audit. (2) Executive of a Major Lender (*2) of the Company. (3) Executive of a Major Business Partner (*3) of the Company (including Partners, etc.). (4) A person receiving compensation from the Nomura Group of more than 10 million yen per year, excluding director/officer compensation. (5) A person executing the business of an institution receiving more than a Certain Amount of Donation (*4) from the Company. 			
The person's spouse, relatives within the second degree of kinship or anyone who lives with the person shall not correspond to a person listed right (excl. persons in unimportant positions)	 (1) Executive of the Nomura Group; or (2) A person identified in any of subsections (1) ~ (5) above 			
* NYSE criteria for outside director independence about so-called cooling-off; 3 years ¹				

Regulations of the Board of Directors	(Regulations of the Board of Directors)
Regulations of the Nomination Committee	Article 9. (Resolutions)
Regulations of the Audit Committee	 The resolution of a meeting of the Board of Directors shall be adopted by an affirmative vote of a majority of the Directors present which Directors present shall constitute a majority of all Directors then in office who are entitled to participate in the voting. No director who has a special interest in any matter requiring a resolution shall be entitled to participate in the voting on such
Regulations of the Compensation Committee	

1. New York Stock Exchange Listed Company Manual 303A.02 Independence Tests

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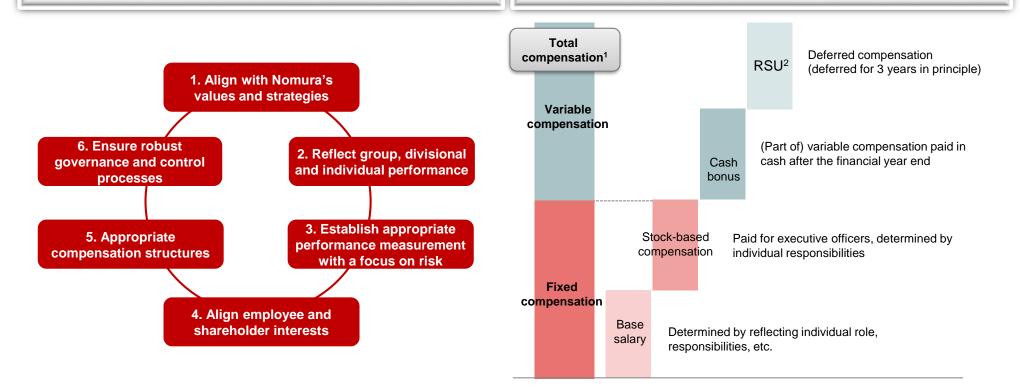
Compensation policy, framework for senior management

Compensation policy

- Human resources are Nomura Group's greatest asset in establishing a strong position as a globally competitive financial services group
- Established the "compensation policy" for Group officers and employees to secure, maintain, motivate, and develop excellent human resources.
- This will enable the Group to achieve sustainable growth, achieve long-term growth in shareholder value, provide added value to customers, demonstrate global competitiveness, and enhance Nomura's reputation.

Framework for compensation, determination for each component

- A portion of variable remuneration is paid as deferred remuneration to directors who receive a certain level of remuneration and bonuses. The higher the compensation and bonus, the lower the ratio of cash bonuses.
- Main way to provide RSU as deferred compensation is to link economic value of compensation to share price and have executive officers share the common target of raising corporate value over the medium to long term
- Any voluntary resignation, material modification of the financial statements, material breach of Nomura's internal policies and regulations etc. are subject to forfeiture, reduction or clawback (Conclusion of individual contracts including "clawback clause")



Composition and role of Nomination, Compensation and Audit Committees (after AGM in June 2021)



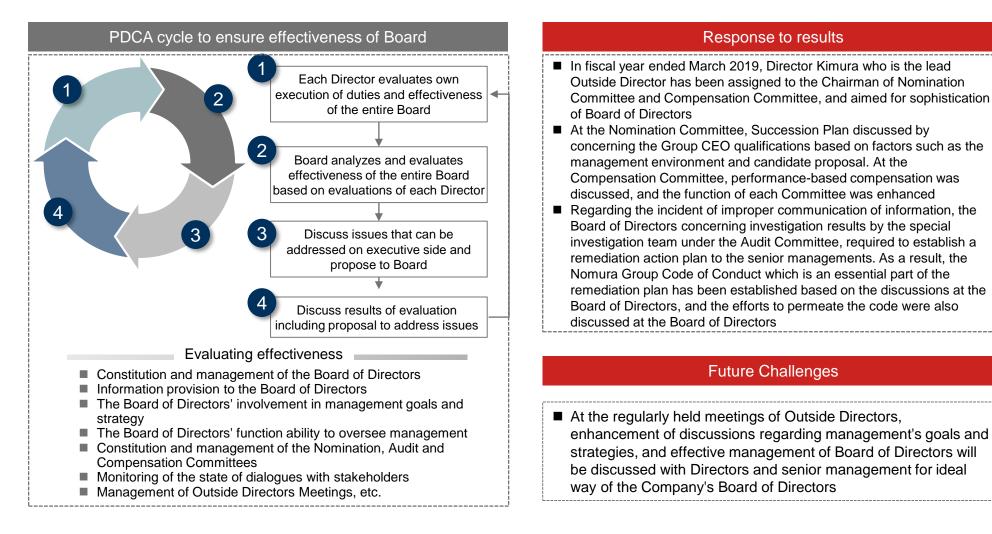
To ensure and improve the independence and transparency, the Chairmen of all three committees are Outside Directors

Composition and role of the three committees

	Comp	osition	Role
Nomination			 Determine the particulars of a proposal concerning the election and dismissal of Directors to be submitted to a general meeting of shareholders
Committee	Kazuhiko Ishimura	Outside Director (Chairman)	 Determine the independence criteria for Outside Directors Determine the reasons why each person was designated as a Director nominee
	Takahisa Takahara	Outside Director	 Establish the policy with respect to the determination of the
Compensation Committee	Koji Nagai	Inside Directors (Non-executive)	compensation and other remuneration of Directors and Executive Managing Directors
			 Determine the individual compensation and other remuneration of each Director and Executive Officers
	Noriaki Shimazaki	Outside Director (Chairman)	 Audit the execution by the Directors and Executive Officers of their duties and prepare audit reports
Audit Committee	Mari Sono	Outside Director	 Determine the content of proposals concerning the election and
Committee	Shoji Ogawa	Inside Directors (Non-executive)	dismissal of the accounting auditors to be submitted to a general meeting of shareholders

Evaluation of effectiveness of Board

- Conducting evaluations on the effectiveness of the Board of Directors since FY2015/16
- Each Director assesses management of Board, including quantity and quality of information offered and discussions by Board, sharing findings at Board and learn from the results in order to continue strengthening their oversight function.



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Compliance training

Nomura Securities provides officers and employees with training on compliance in a planned manner on such themes as anti-money laundering and terrorist financing, conflict of interest management, prevention of insider trading, compliance with firewall regulations, and thorough management of customer information. The purpose of this training is to raise the level of knowledge of relevant laws and regulations of officers and employees, to raise their awareness of compliance, and to foster a corporate culture that pursues appropriate business practices

Training required by the regulations of the Japan Securities Dealers Association	 Training for sales managers, internal control managers, and employees engaged in internal control activities Training to improve the quality of sales representatives
Training mandated by the compliance program	 Training for branch managers, general affairs managers, new employees, new managers, etc. Business Manager *¹ Training Compliance Hours at Sales Departments and Offices*²
Training to create a corporate culture that pursues appropriate conduits	 "Nomura 'Founding Philosophy and Corporate Ethics' Day" Initiatives Based on a deep remorse for the misconduct caused in the past, August 3 has been designated "Nomura 'Founding Philosophy and Corporate Ethics' Day" since 2015. Since then, in August every year, we have reconfirmed our corporate culture and corporate ethics based on spirit of our founding, and reaffirm the lessons learned from past scandals Implement the following measures to reaffirm our resolutions to prevent the recurrence of misconduct and to earn and maintain trust of society Viewing of video materials (2) Holding of opinion exchange meetings (3) Submission of a statement of intent on preventing the weathering of scandals
Other Training	 Compliance training for all employees Compliance training for Investment Banking, Global Markets, Global Research, and Fiduciary Services Research Center Regular training for head office managers and business managers Knowledge Improvement Training for General Affairs Division of Branches Lectures on compliance at various training and meetings

1 The system was established after the second scandal involving an extortionist that was found to have provided profits and compensated for losses. This is a system unique to Nomura, and appointed by appointment.

2 In order to ensure thorough compliance throughout all employees, we hold monthly seminars for Nomura Securities sales departments and branches.

Whistleblowing systems : Nomura Group Compliance Hotline



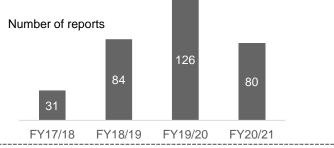
Whistleblowing systems

Purposes

Established for fostering a sound corporate culture and corporate ethics through an early detection and correction of illegal acts and scandals

Trend in number of users

- Significantly increased towards FY2019 yearend due to introduction of services provided by external vendors to strengthen anonymity and initiatives taken for implementation.
- ✓ Increase of WFH due to the Covid-19 pandemic resulted in decrease in number of reports during the first half of FY2020, but the full-year level remained the same as FY2018.



Nomura Group Compliance Hotline

Structure

- Nominated a total of 4 information counselors: 2 internal directors (Compliance, IA) and 2 external lawyers
- Two methods are prepared: one to provide information directly to internal directors, and the other to via a tool provided by an external contractor
- Type of information recipient and methods can be freely selected by a reporter

Steps taken to enhance trustworthiness of systems

- Registration system
 - On November 15, 2019, registered as a registered operator of "Internal Reporting System Certification (Self-Declaration of Conformity Registration System; WCMS)¹" under the jurisdiction of the Consumer Affairs Agency



Whistleblowing Compliance Management System

- Deliver messages to employees
 - Messages are distributed periodically to all employees on promotion of use of the hotline.
 - In addition to scope of reportable matters and prohibition of disadvantageous treatment, flow of information from the receipt of reports and points for responding to investigations is also disseminated

1. Certification of the whistleblowing system (Self-Declaration of Conformity to Registration System): A system under which a designated registration organization registers the results of a business operator's verification of its whistleblowing system based on an application from the business operator and permits the use of the designated WCMS mark if the business operator evaluates its internal reporting system and complies with the standards for the whistleblowing system certification based on the "Guidelines for Private Business Operators on the Development and Operation of the Internal Reporting System Based on the Whistleblower Protection Act" (Established on December 9, 2016) established by the Consumer Affairs Agency.

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Response to spread of COVID-19

Respond to changes in society while playing role in financial and capital markets

Clients

Continuity of financial services

- Focused on providing liquidity to financial and capital markets amid market turmoil
- Supported fundraising needs of issues by acting as bookrunner on \$638.8bn¹ (approx. Y69trn) of bond issuances globally in 2020
- Retail closed branch offices temporarily following announcement of state of emergency in March 2020 and strictly controlled the number of employees at office after that, but continued to operate using phone, email, and online services

Using non-face-to-face channels

- Built out IT infrastructure to provide high quality remote services for online meetings and videoconferencing
- Retail enhanced delivery of information to clients via email

Communities

Determined donation of maximum \$4mil to Covid-19 relief in India

- Nomura Group donates \$2mil to organizations active in India
- Also plans to launch a global matching program in which employee donations will be matched by Nomura up to an additional \$2mil

Donated a total of Y155.8mil to charities globally

 Collected donations from executive officers and employees globally which we matched by the company and a total of Y115.8mil was donated to local charities supported in each region

Donation of masks and hand sanitizer

- Procured one million masks from Orient International (Holding) and donated to Japanese government and Japan Red Cross for use at medical and welfare institutions
- Donated masks and hand sanitizer to charities in AEJ

Employees

Diversified work style

- Expanded work from home
- Introduced flextime system
- Considering office designs based on diverse work styles such as satellite offices

Ensured safety of our people

- Approx. 40% of people in Japan and 80% overseas working from home as of 18 May
- Implemented wellbeing initiatives such as mental and health counselling predominantly in international offices
- Distributed masks to all employees in Japan and AEJ

Crisis management

Response based on Infectious Disease Action Plan Guidelines

- Clarified process to enact business continuity plan and operations to prioritize
- Confirmed work approach under pandemic and remote access for working from home
- Set out rules regarding international travel

Steps to prevent spread of virus

- Conducted business using a mix of split teams and work from home
- Restricted and advisory messages around internal social gatherings and personal gatherings
- Enforced social distancing in offices and branches

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