Nomura Securities: 156 branches in Japan (As of June 30, 2019)

The functions and roles required of branches are changing due to advances in technology, changes in client age groups and diversification of needs. In response to these changes in the business environment, Nomura Group has strategically reviewed its existing branches and plans to consolidate some of them in the Tokyo, Osaka and Nagoya areas. The consolidation will take place between August and September 2019, bringing the total number of branches in Japan to 131. In addition to expanding the functions, we will work to enhance the attractiveness and value of each branch.

We listen to the needs of each client and provide optimal proposals and advice. We also hold various seminars.

Nomura's call center (Nomura’s call center service was awarded a ‘five star’ rating by the Help Desk Institute for five consecutive years for its defined contribution pension plan services).

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